

# New Connections - Frequently Asked Questions

## How Long Does It Take To Get a Quotation?

Once we have received the relevant information to accurately quote for the works, it can take up to 11 working days.

To ensure that the quote is given on time, please send us the form completely filled out. If you need help with this please give us a call on **01372 587 500**.

Photos are really helpful too!

## How Much Will the Works Cost?

On average we see a lot of quotations for £1,000-£2,000. Please note this is an estimate and we cannot guarantee this.

There lots of deciding factors which can alter the price of the works, such as length of the service and the position of the main.

## How Long Can I Expect the Process to Take?

On average a standard job with no setbacks can be completed in 2-3 months. There are some instances where the process may be shorter or longer than this.

Please note this is just a estimate and we cannot guarantee this.

## How Long Does It Take for a Appointment Date?

Once we have received a signed contract and full payment of the works, we will issue the work instruction to our chosen contractors.

They then have got 17 working days to provide an appointment date.

## Can ESP install a meter as well as the service?

We can fit a meter at your property, but you must have a supplier in place. You will be guided on what to do during the process.