



Contact Us:

0330 123 4201

waterquality@espwater.co.uk

www.espug.com

Your Supply – Drinking Water Quality

Dear Customer,

Did you know our tap water is among the safest and highest quality in the world? Before it gets to your tap, your drinking water goes through a rigorous process:

cleaned: dirt and debris is taken out.

disinfected: harmful bacteria are removed.

tested: your water passes quality standards.



Each area we supply is a Water Supply Zone (WSZ) and we sample the water in your area from customer's taps, regularly undertaking many tests to ensure you receive an excellent drinking water supply. The number of drinking water samples we take, and the tests we carry out, are specified in the current Water Supply (Water Quality) Regulations and our regulator, the Drinking Water Inspectorate, carry out regular audits to make sure we comply with these regulations.

Water Quality Advice

For advice on drinking water quality, please go to our website at:

[Water Quality Advice](#)

Contact Us

To find out about drinking water quality in your area, please telephone 0330 123 4201, email waterquality@espwater.co.uk or write to us at the address below giving your address details.

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