

# "MY WATER TASTES OR MY WATER SMELLS LIKE CHLORINE"

Chlorine is added into your water as it kills germs and bacteria, ensuring it is safe to drink. The level of chlorine in drinking water is low, however sometimes it can make your water taste 'funny' and a bit like a swimming pool.

The chlorine taste in your water may be more noticeable at different times. This can be due to the distance between your property and water treatment centre, or where your water originally comes from.

## Cold water

If a chlorine smell is present in water straight from the tap, then pour the water in a large jug and place in the fridge for a few hours. This should get rid of the taste and smell.



## Hot water

If the taste and smell is also in the boiled water, rinse and de scale your kettle. To see if the issue lies with the kettle boil water using a saucepan instead and compare tastes.



If neighbours are also experiencing this, please contact us to check if there has been a burst water main in the area.

**Get in touch with us**

Visit [www.espwater.co.uk](http://www.espwater.co.uk)  
Call 0330 123 4201

Phone lines are open 24 hours , 7 days a week